

June 1, 2020

The Redwoods Golf Course  
22011 88<sup>th</sup> Avenue  
Langley, BC



As we continue to monitor the affect of the coronavirus (COVID-19) on our communities near and far, we wanted to share the actions that Redwoods Golf Course is taking to keep our facility clean and safe for our guests and employees.

We have implemented numerous changes to operations in order to be fully compliant with the Provincial Health Officer's Orders. **But we can't do this alone.** Everyone is responsible for preventing the spread of COVID-19. Below are the measures that we are diligently taking to keep our facilities safe, as well as our expectations for guests using the facilities.

Some of the steps that we are taking to reduce the potential spread of the virus are as follows:

- **Only accepting online bookings and prepayment for tee times** to limit contact
- **Allowing only single rider power carts** until 3pm daily
- Increasing the gap between tee times
- Allowing only one customer in the Golf Shop at a time
- Enabling social distancing with markings on the ground indicating where it is safe to stand
- Adding a hand washing station near the first tee and hand sanitizer in various places around the facility
- Adding a spacer to cups so that the golf ball only drops half an inch and golfers don't reach into the cup
- Removing bunker rakes and ball washing stations around the course
- Staffing the driving range to monitor and sanitize the area
- Following a detailed Restaurant Safety Plan to comply with Public Health Orders and WorksafeBC
- Increasing sanitation in public spaces and commonly touched areas
- Screening all staff upon arrival each day to monitor their health
- Limiting the number of staff working on site
- Educating staff on effective hand washing techniques and coughing/sneezing etiquette

Our expectations of our guests are as follows:

- **Stay at home** if you or anyone in your household have any symptoms of COVID-19
- **Stay at home** if you have traveled within the last 14 days
- **Practice physical distancing** by staying a minimum of 6 feet away from other people at all times
- **Wash your hands** often while at our facility
- **Practice coughing and sneezing etiquette**
- **Leave the pin in** while putting
- **Do not shake hands or high five** to celebrate

Anyone not complying with the above expectations—employees or guests—is not allowed on the Redwoods property and will be asked to leave immediately.

We are prepared to navigate the challenging circumstances that we are currently facing with everyone's safety in mind. We will continue to monitor the risks associated with COVID-19 on a daily basis and we will adjust our precautionary procedures as necessary.