

March 31, 2020

The Redwoods Golf Course
22011 88th Avenue
Langley, BC



The Redwoods Golf Course is resuming golf play on April 1, 2020. As we continue to monitor the affect of the coronavirus (COVID-19) on our communities near and far, we wanted to share the actions that Redwoods Golf Course is taking to keep our facility clean and safe for our guests and employees.

We have implemented numerous new and enhanced changes to the ways that we operate in order to be fully compliant with the Provincial Health Officer's Orders. **But we can't do this alone.** Everyone is responsible for preventing the spread of COVID-19 and helping to flatten the curve. Below are the measures that we are diligently taking to keep our facilities safe, as well as our expectations for guests using the facilities.

Some of the steps that we are taking to reduce the potential spread of the virus are as follows:

- Not allowing power cart rentals or rental clubs
- Increasing the gap between tee times
- Allowing only one person in the Golf Shop at a time
- Enabling social distancing by marking the ground to indicate where it is safe to stand
- Flipping cups upside down so that golfers don't reach into the cup to retrieve their ball
- Removing bunker rakes and ball washing stations around the course
- Adding a hand washing station near the first tee
- Closing the driving range, putting green and chipping area
- Not offering food and beverage services from the clubhouse or concession
- Increasing sanitation in public spaces and commonly touched areas
- Limiting the number of staff working on site
- Screening all staff upon arrival each day to monitor their health
- Educating staff on effective hand washing techniques

Our expectations of our guests are as follows:

- **Stay at home** if you or anyone in your household have any symptoms of COVID-19
- **Stay at home** if you have traveled within the last 14 days
- **Practice physical distancing** by staying a minimum of 6 feet away from other people at all times
- **Wash your hands** often while at our facility
- **Practice coughing and sneezing etiquette**
- **Leave the pin in** while putting
- **Do not shake hands or high five** to celebrate

Anyone that does not comply with the above expectations is not allowed on the Redwoods property and will be asked to leave immediately.

We are prepared to navigate the challenging circumstances that we are currently facing with everyone's safety in mind. We will continue to monitor the risks associated with COVID-19 on a daily basis and we will adjust our precautionary procedures as necessary.