

Dear [PLAYERNAMELIST]

Thank you for your tee time reservation at The Redwoods Golf Course! This is an automatic email confirmation for your tee time. Please review the details below and keep them for your records.

Course	[COURSENAME]
Date	[PLAYDATE]
Start Time	[STARTTIME]
# of Golfers	[PLAYERINRESERVATION]
Reservation ID	[CONFIRMATIONKEY]
Address	22011 88th Ave, Langley V1M 3S8

IMPORTANT: Don't forget your mask! As per the current Provincial Health Orders, masks or facial coverings are mandatory while inside the clubhouse unless seated at a table in the Restaurant. This includes checking in or using the washrooms.

The credit card entered has been automatically preauthorized for the full cost of the reservation. The charges will appear on your credit card on the day of the tee time reservation. If you were intending to pay with a gift card, use a complimentary pass, or if you have someone with a different green fee rate playing in your group (senior, junior etc.) adjustments can be in the Golf Shop at the time of check in.

Upon arrival, please have ONE person from your group proceed to the Golf Shop to check in. All other golfers in the group can go to the Starter Shed to wait for the tee time. **All green fees and power carts will be charged to the card on file at the time of check in.** *Please remember to practice physical distancing by staying at least 6 feet away from others at all times.*

If you wish to cancel this reservation, please call the golf shop or email us at golf@redwoods-golf.com. Reservations may be cancelled up to 24 hours prior to the tee and you will not be charged. If the course is unplayable due to weather or other circumstances you will also not be charged. **Please note:** golfers that do not show up to a tee time made in their name, and do not notify the Golf Shop of cancellation, will be charged a No Show Charge equivalent to cost of the original booking. If you booked a foursome and show up as less, you will be charged the full amount of a foursome. To learn more about credit card preauthorization and cancellations, [click here](#).

If you would like more information on the measures that we are taking to keep our facilities as safe as possible, please refer to our [website](#). If you have recently been sick or travelled, we ask that you do not come to the golf course and we will happily cancel your reservation.

Thanks again for booking with the Redwoods and we will see you on the course soon!

Sincerely,

The Redwoods Golf Course
604-882-5132
golf@redwoods-golf.com
www.redwoods-golf.com