



Job Posting

Position Title: Director, The Redwoods Golf Course
Status: Full-time, salary
Reports to: Operating Director
Location: The Redwoods Golf Course
Salary Range: \$139,000 - \$156,000

Organization Overview:

Ten Feet Sports and Entertainment Ltd. (TFSE) proudly manages and operates all facilities at Langley Events Centre (LEC), The Redwoods Golf Course, and Triple O's at Aldergrove Community Centre. As our portfolio continues to expand, we are dedicated to recruiting, hiring, and developing individuals with the skills, experience, and passion to contribute to the continued success and growth of our organization.

Position Overview:

Reporting to the Operating Director, the Director, The Redwoods Golf Course will be responsible for overseeing the daily golf course operations at The Redwoods Golf Course. This includes oversight of Golf Operations, Driving Range, Lessons, Pro Shop, Marketing, Events and Sales, Course Operations and Maintenance.

The Director, The Redwoods Golf position requires a proven leader with strong business acumen, financial management expertise, and comprehensive knowledge of Canadian golf operations, regulations, and industry best practices.

Primary Duties and Responsibilities:

- Directly oversees all aspects of golf course operations, including the driving range, maintenance, clubhouse operations, pro shop, and events
- Coordinate all clubhouse operational needs with TFSE's Food and Beverage and Merchandise departments to ensure seamless service delivery and a quality guest experience
- Develop and execute events and public programming in alignment with TFSE's overall business objectives
- Collaborate with leadership to prepare and manage annual operating and capital budget
- Provide leadership, coordination and direction in all areas of the golf course
- Establish performance expectations and address performance issues while fostering a positive work culture and environment
- Monitor revenue streams and expenses, ensuring profitability and cost control
- Develop and implement long-term strategies for course improvement, growth, and sustainability
- Implement and uphold NGCOA Canada best practices for sustainable and efficient facility operations
- Work collaboratively with TFSE leadership on strategic initiatives and business decisions
- Lead all frontline service operations as the primary point of accountability for all public-facing interactions, resolving inquiries, and ensuring a high-quality guest experience at every touchpoint
- Other duties as assigned



**SPORTS AND
ENTERTAINMENT**

Skills and Abilities:

- Proven leadership and team management skills
- Knowledge of golf operations, course maintenance, tournament management, and hospitality
- Excellent communication, interpersonal, and conflict resolution abilities
- Strong analytical skills and business sense
- Problem-solving skills and ability to make decisions under pressure
- Demonstrated budget management experience
- Customer-focused mindset with the ability to anticipate and meet guest needs
- Advanced computer proficiency, including Microsoft Office Suite and golf management systems (e.g., Club Prophet, Lightspeed Golf)
- Willingness and ability to work a flexible work schedule based upon golf course and event schedules

Qualifications:

- Minimum five to seven years of progressive Management experience in golf or hospitality operations
- Completion of post-secondary education in a discipline such as Business Administration, Sport or Hospitality Management or other related discipline
- Willingness to complete a Police Information Check
- Valid Basic First Aid, CPR, and AED Certification, or equivalent will be required to be maintained during employment
- PGA of Canada Class "A" designation preferred, but not required

HOW TO APPLY:

Interested individuals are asked to submit via email: careers@tfse.ca:

- A) A brief cover letter;
- B) A resume detailing your skills and experience; and
- C) Any additional information outlining your specific interests and abilities that attracts you to this specific opportunity with TFSE.

This position will remain open until filled. We thank all applicants for their interest, however only those selected for an interview process will be contacted.