

REDWOODS GOLF COURSE  
2015 Players Pass  
Terms & Conditions / Conduct Guidelines Exam  
Pass Holder: \_\_\_\_\_  
(please print)

1. Are t-shirts, sweat pants, hoodies and blue jeans acceptable attire for Junior Pass Holders while using any of the facilities at Redwoods?
  - a. Yes, at any time
  - b. Yes, only if I'm using the range
  - c. Yes, only if Doug says it is ok
  - d. No, never
  
2. Where in the clubhouse are Junior Pass Holders required to remove their headwear?
  - a. When walking to the washroom
  - b. While being seated in the restaurant
  - c. Whenever they are indoors
  - d. Entering the Golf Shop to check-in or making a purchase
  
3. What is the deadline to complete the educational portion (seminars, written and physical testing) of the Junior Annual Pass Holder Program:
  - a. January 31, 2015
  - b. April 30, 2015
  - c. March 13, 2015
  - d. April 14, 2015
  
4. When calling the Golf Shop, the first communication between a Players Pass Holder and Reservations or Golf Shop employee should be to:
  - a. Ask about the current PGA / LPGA / Web.com Tour results
  - b. Introduce themselves and indicate that you are a Junior Pass Holder
  - c. Inquire about the current course conditions
  - d. Ask for the first available tee time
  
5. Is it safe or courteous to leave your equipment and range balls in a range stall for an extended period of time, while you are practicing putting or chipping?
  - a. Yes, during none peak times
  - b. Yes, anytime is acceptable
  - c. Yes, but only on weekends
  - d. No, never

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6. Are cellular phones permitted to be turned on while on the golf course?
  - a. Yes, but they must be on silent or vibrate
  - b. Never
  
7. Is it permissible to have a casual conversation on a cell phone while on the golf course?
  - a. Yes
  - b. No
  
8. Once playing privileges are earned, how many days of the week are Players Pass Holders permitted to play?
  - a. Five (weekdays only)
  - b. Seven (excluding holidays)
  - c. Seven (including holidays)
  - d. Four
  
9. How far in advance are Junior Pass Holders permitted to make a tee time reservation for weekday play?
  - a. One year
  - b. One day prior, after 4:00pm, in person or by telephone
  - c. Same day, after 9:00am for play after 1:00pm
  - d. One week
  
10. How far in advance are Junior Pass Holders permitted to make a tee time reservation for weekend and holiday play?
  - a. One month
  - b. One day, after 4:00pm, in person or by telephone
  - c. Same day, after 9:00am for play after 1:00pm
  - d. One week
  
11. Are Junior Pass Holders permitted to play in a tee time reservation at 10:00am on a weekend or holiday, that was made by a parent, relative or friend, that are outside of playing privileges associated with the Junior Pass?
  - a. No
  - b. Yes
  - c. Yes, but they must pay the associated green fee for that starting time
  - d. Yes, with permission from Redwoods General Manager

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12. Prior to playing the golf course, a Junior Pass Holder must:
- a. Have a coin or marker, ball mark repair tool and tees in their pocket or on their person
  - b. Produce their I.D. card and register for play with a Golf Shop attendant
  - c. Check in with the starter at the 1<sup>st</sup> tee, 15-minutes prior to their scheduled starting time
  - d. All of the above
13. What consequence would a Junior Pass Holder face if they were caught inappropriately dressed while using any of the facilities at Redwoods?
- a. A warning
  - b. A suspension
  - c. They would be sent home to change into appropriate golf attire
  - d. Termination of their season pass without any refund
14. What is the charge for replacement of an I.D. or range card?
- a. \$1
  - b. \$2
  - c. \$5
  - d. \$10
15. What is the most severe consequence a Players Pass Holder will face for inappropriate behaviour, abusive or excessive foul language, disrespecting a Redwoods employee, willful damage of Redwoods property or failing to abide by the Terms & Conditions and Conduct Guidelines of the Players Pass Holder Program?
- a. Suspension of playing privileges for one month
  - b. Suspension of all privileges for one month
  - c. A telephone call, letter or meeting with parents
  - d. Termination of all privileges without refund
16. If a Players Pass Holder has attended all three educational seminars and passed the written tests, but have not passed the physical tests (9-Hole Playing or Level III Skills Test), are they still permitted to play?
- a. Yes, but only with a parent or guardian
  - b. Yes, with three other Players Pass Holders
  - c. Yes, but only on weekdays after school
  - d. No, all testing must be completed before earning playing privileges

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17. Is it permissible to book a tee time for your friends, using your name, even if you are not playing with that group?
- a. Yes
  - b. No, never
18. Are you permitted to distribute balls to friends or family members that are purchased with your 2-4-1 Junior Pass Holder discount?
- a. Yes
  - b. No
19. When is it mandatory for all Junior Annual Pass Holders to wear non-metal or soft spikes?
- a. March 1 through October 31
  - b. January 1 through December 31
  - c. April 1 through October 31
  - d. April 1 through November 30
20. If you make a reservation for four players and two players cancel at the last minute, you:
- a. Inform a Golf Shop employee upon your arrival
  - b. Call in advance and make changes to your reservation
  - c. Inform the Starter at the first tee
  - d. Don't worry about it
21. What should any Junior Annual Pass Holder do, if they witness inappropriate behaviour, improper motorized cart usage, and poor course etiquette, damage to a putting surface or other areas of the course by another golfer??
- a. Confront the individual and inform them of proper etiquette
  - b. Discontinue playing and repair the damage to the course
  - c. Say nothing until after the round is completed
  - d. Immediately report the incident to a Redwoods employee
22. When using the practice chipping and putting greens, all golfers are responsible for:
- a. Repairing ball marks
  - b. Replacing or filling divots and removing any divot debris off the putting surface
  - c. Other players safety
  - d. All of the above

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23. When arriving at the golf course for a tee time, it is courteous to show up:
- a. At your leisure
  - b. As your group is teeing off
  - c. Fifteen (15) minutes before your tee time
  - d. An hour(1) before your tee time
24. When making a wager with another player, when will the agreed wager be settled?
- a. Upon completion of the competition or at the end of the round
  - b. In weekly installments
  - c. Monthly installments
  - d. Never
25. Upon completion of a practice session or after warming up to play, what is the minimum number of empty range buckets that Junior Annual Pass Holders are required to return to the ball dispensing machine?
- a. 1
  - b. 3
  - c. 5
  - d. As many as possible

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Pass / Corrections

Players Pass Holder's Signature: \_\_\_\_\_

Parent's Signature: \_\_\_\_\_

Parent's Contact #: (     ) \_\_\_\_\_

Marked by: \_\_\_\_\_

Corrections marked by: \_\_\_\_\_