Terms & Conditions / Conduct Guidelines	Exam
Pass Holder:	

(please print)

1.	How far in advance may a Buddy Pass Holder make a tee time reservation
	for weekday play?

- a. One (1) day in advance, after 4:00pm
- b. Seven (7) days in advance
- c. One (1) day in advance (including holidays)
- d. Not included with 2014 privileges
- 2. Do the Playing Privileges associated with the Buddy Pass Holder Program permit play at 10:00am on a Weekend or Holiday when a reservation is made by one of the two other players in the group?
 - a. No
 - b. Yes
- 3. When calling the Golf Shop, the first communication between the Buddy Pass Holder and the Reservations or Golf Shop staff should be to:
 - a. Ask about the current PGA / LPGA / Nationwide Tour results
 - b. Ask for the first available tee time
 - c. Ask the Reservation or Golf Shop employees name
 - d. Introduce themself
- 4. When is it mandatory for all Junior Annual Pass Holders to wear non-metal or soft spikes?
 - a. April 1 through October 31
 - b. January 1 through December 31
 - c. March 1 through October 31
 - d. April 1 through November 30
- 5. Is the Junior-Buddy permitted to play without their Adult-Buddy?
 - a. Yes
 - b. No
- 6. Where in the clubhouse are Junior Annual Pass Holders required to remove their headwear?
 - a. Entering the Golf Shop to check-in or making a purchase
 - b. While seated in the restaurant
 - c. When walking to the washroom
 - d. Whenever they are indoors

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- 7. Is it permissible to book a tee time for your friends, using your name, even if you are not playing with that group?
 - a. Yes
 - b. No
- 8. Are t-shirts and blue jeans appropriate attire for any Junior Annual Pass Holder or guest(s) when using Redwoods facilities?
 - a. Yes
 - b. No
- 9. If you make a reservation for four players and two players cancel at the last minute, you:
 - a. Inform a Golf Shop employee upon your arrival
 - b. Call in advance and make changes to your reservation
 - c. Don't worry about it
 - d. Inform the Starter at the first tee
- 10. When arriving at the golf course for a tee time, we ask that you show up:
 - a. At your leisure
 - b. As your group is teeing off
 - c. Five (5) minutes before your tee time
 - d. Fifteen (15) minutes before your tee time
- 11. Is it permissible for a Junior-Buddy Pass Holder to share range balls with their Adult-Buddy, friends or family that were purchased with their 50% discount privilege?
 - a. Yes
 - b. No
- 12. What must a Buddy Pass Holder do, in order to play Redwoods, outside of the restricted times that are outlined in the Terms & Conditions of the Buddy Pass Holder Program?
 - a. Contact the Golf Shop one day in advance, after 4:00pm
 - b. Receive permission from the Head Professional or General Manager
 - c. Pay the applicable Green Fee
 - d. Volunteer an extra five (5) hours of service

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- 13. When using the practice chipping / putting green, all Annual Pass Holders are responsible for:
 - a. Repairing ball marks
 - b. Removing divots from the putting surface
 - c. Replacing or filling divots with sand and seed mixture
 - d. All of the above
- 14. May an Adult-Buddy play without their Junior-Buddy?
 - a. Yes
 - b. No
- 15. Is it permissible to have a casual conversation on a cell phone while on the golf course?
 - a. Yes
 - b. No
- 16. What is the minimum number of empty range buckets that Junior Annual Pass Holders are required to return to the ball dispensing machine?
 - a. 3
 - b. 5
 - c. 1
 - d. As many as possible
- 17. How can a Junior-Buddy Pass Holder graduate to the Restricted Pass Holder privileges?
 - a. Pass the 3-Hole Playing Test
 - b. Pass the Level II Skills Test
 - c. Attend the education seminars and pass the written exams
 - d. All of the above
- 18. How far in advance may a Buddy Pass Holder make a tee time reservation for a Weekend Back 9 starting time?
 - a. One (1) day in advance, after 4:00pm
 - b. Two (2) days in advance, after 9:00am
 - c. Seven (7) days in advance
 - d. One (1) year in advance

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- 19. If a Junior Annual Pass Holder arrives at the course without their I.D. tag, the Golf Shop employee will:
 - a. Make the Pass Holder produce picture I.D.
 - b. Make the Pass Holder produce the I.D. tag before play is permitted
 - c. Enter the Pass Holder manually
 - d. Call the Pass Holder parents
- 20. What is the most severe consequence a Buddy Pass Holder will face for inappropriate behaviour, abusive or excessive foul language, disrespecting a Redwoods employee, willful damage of Redwoods property or failing to abide by the Terms & Conditions and Conduct Guidelines of the Restricted Buddy Pass Holder Program?
 - a. Suspension of all privileges for one month
 - b. Suspension of Playing Privileges for one month
 - c. Termination of all privileges without refund
 - d. A telephone call, letter or meeting with parents

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